



SAFETY AND PROTECTION

Your security and privacy are our first priority at High Plains Bank. For information on security standards and browser requirements visit our website: www.highplainsbank.com.

Click on “Internet Banking” on the left side of your screen. Scroll down and click on “Frequently Asked Questions”. From here you can read, “What are the access requirements for Internet Banking?” and “How is my personal information protected within Internet Banking?”

Please don't send private information to estatement@highplainsbank.com, as it is not encrypted. For your protection, you may send confidential information to us through your secured Internet Banking account. Just log into Internet Banking with your user name and password, click on the Services button, select Bank Mail, and click on the New button. Also remember to never share your username or password with anyone.

STILL HAVE QUESTIONS?

- Bennett customers may contact us at 800-585-5856
- Wiggins customers may contact us at 800-483-4690
- Denver and Flagler customers may contact us at 800-984-0010.
- Or email us at: estatement@highplainsbank.com

We'll be glad to answer any questions you may have about E-Statements.

Not an Internet Banking Customer?

High Plains Bank Internet Banking lets you bank whenever and wherever you want so you can stay on top of your finances.

If you have an account with High Plains Bank, you may use Internet Banking for **free**. With Internet Banking you may:

- View your account history
- View check and deposit images once enrolled for E-Statements online
- Check your balances
- Transfer funds between High Plains Bank accounts
- Make same-day transactions between checking, savings, and loan accounts requested by 2:00 p.m. MST
- Reorder checks and deposit slips
- Receive account alerts and reminders
- Request Traveler's Cheques, official checks, and foreign currency via email
- Contact Customer Service for account changes or questions

Save even more time and money with the Bill Pay option! The monthly \$5.00 fee includes ten authorized payments. Each payment after the tenth is an additional fifty (50) cents.

Visit our Internet Banking webpage at highplainsbank.com to learn more and to print an Internet Banking enrollment form.

*Hometown Service On A
Higher Plain*



HIGH PLAINS BANK

Internet Banking

With

E-STATEMENTS

*For Your Online
Banking
Convenience*

Member FDIC

High Plains Bank offers more to Internet Banking customers. Those enrolled for Internet Banking have first access to E-Statements online! This puts High Plains Bank in your home or office 24/7, 365 days a year.

WHAT ARE E-STATEMENTS?

Instead of receiving a paper statement through the mail, E-Statements are FREE electronic statements you can now view through Internet Banking. With E-Statements you save time and may view your deposit and check images for up to 90 days.

Here's why you should enroll to receive your bank statements online today:

- 1 . Observation** - you can view, save, and print the fronts **and** backs of your deposit and check images from your own computer. Each image is seen individually and may be viewed for up to 90 days. Also, your statements will be available for 13 months.
- 2 . Protection** - you're the only one with access to view your statements online.
- 3 . Organization** - you will no longer need to rummage through stacks of paperwork, wonder where you've placed your statements, or make an extra trip to the mailbox. They're right at your fingertips.
- 4 . Retention** - you can save each statement onto your computer for future reference, and print each one at your own convenience.

WHAT ELSE SHOULD YOU KNOW?

You will need to fill out and mail an enrollment form for authorization purposes. Once enrolled to receive E-Statements, you will only receive **one last paper statement**. Every statement after that will be online.

ENROLL FOR E-STATEMENTS TODAY

High Plains Bank strives to provide the best online security possible. We want to confirm you have reliable equipment to view, print and receive information regarding E-Statements. In order to do this, the following steps must be taken:

Request – to request an enrollment form, you may call or visit your local High Plains Bank, or email us at estatement@highplainsbank.com. Be sure to provide a reliable email address where you want to receive the enrollment form.

Email – High Plains Bank will then send you an email with E-Statement information. Your enrollment form will be attached to this email. ***If you are unable to find this email, be sure to check in your Spam or Junk Mail folder.**

Print – once you receive this email, print the enrollment form. Complete the required information; sign and date it at the bottom.

Send – mail or fax your completed form to:
High Plains Bank
PO Box 158
Flagler, CO 80815
Fax: 719-765-4658

Or email a scanned copy of your form to:
estatement@highplainsbank.com

Email Notification – at the end of each month watch for an incoming email notifying you that your E-Statement is ready.

RECEIVING YOUR STATEMENTS

After High Plains Bank receives your enrollment form, we have your authorization to place your E-Statements online. Your E-Statements will be **produced** the last business day of each month.

- Once enrolled for E-Statements, your **final** paper statement will be produced at the same time of the month you would usually expect it.
- Your **first** E-Statement will be ready for viewing the first day of the following month. This will be a partial statement covering the transactions made between your last paper statement and the end of the month.
- Your next E-Statement will include the entire next month's transactions. All subsequent E-Statements will be available for viewing on the first day of each month thereafter.



INTERNET BANKING AND E-STATEMENT REQUIREMENTS

- Computer with an Internet browser (Microsoft® Internet Explorer 7.0 or higher, or Mozilla Firefox 3.0 or higher)
- Internet access
- Reliable email address
- Printer or file saving capabilities